



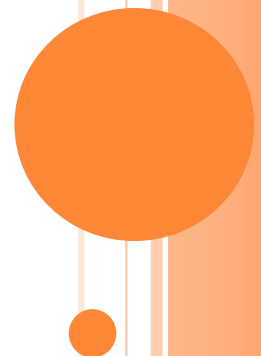
Trans - Atlantic

FLIGHT SYSTEM

A short overview of the system

Flight System is a dedicated airline booking and inventory system with yield and revenue management functions, all integrated and in real time.

Trans-Atlantic & Zofly Corp
January 2013



FLIGHT SYSTEM

A short overview of the system

SCREEN SNAPSHOTS AND A FAST PRESENTATION OF FLIGHT SYSTEM

Flight System is a dedicated airline booking and inventory system with yield and revenue management functions, all integrated and in real real time.

What's the difference to the others?

- Flexibility (we can do it, usually within hours or days – not years.)
- Cost of ownership (low license fees and cost per sector booked)
- High knowledge of the airline business and the needs for LCCs as well as normal airlines.
- Integrated inventory of hotel allotments for dynamic packaging and set packages
- Easy to integrate into corporate wide solutions with ERP, OP and so forth via a well formed web service API

Flight System is completely Internet based and all users share the same user interface.
Users are;

- General public
- Corporate accounts – travel management functions
- Agents – multiple levels
- Internal users with multiple security roles
- Concealed accounts for banners in order to track bookings

SOME CLIENTS

www.wowair.is

xpressair.id.com

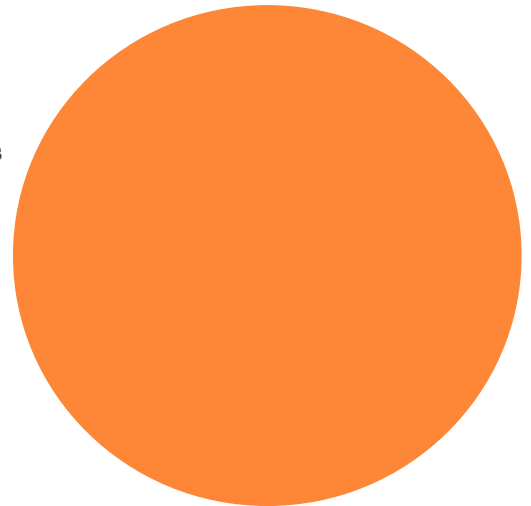
www.icelandexpress.com

www.flystar.com

www.icelandexcursions.com

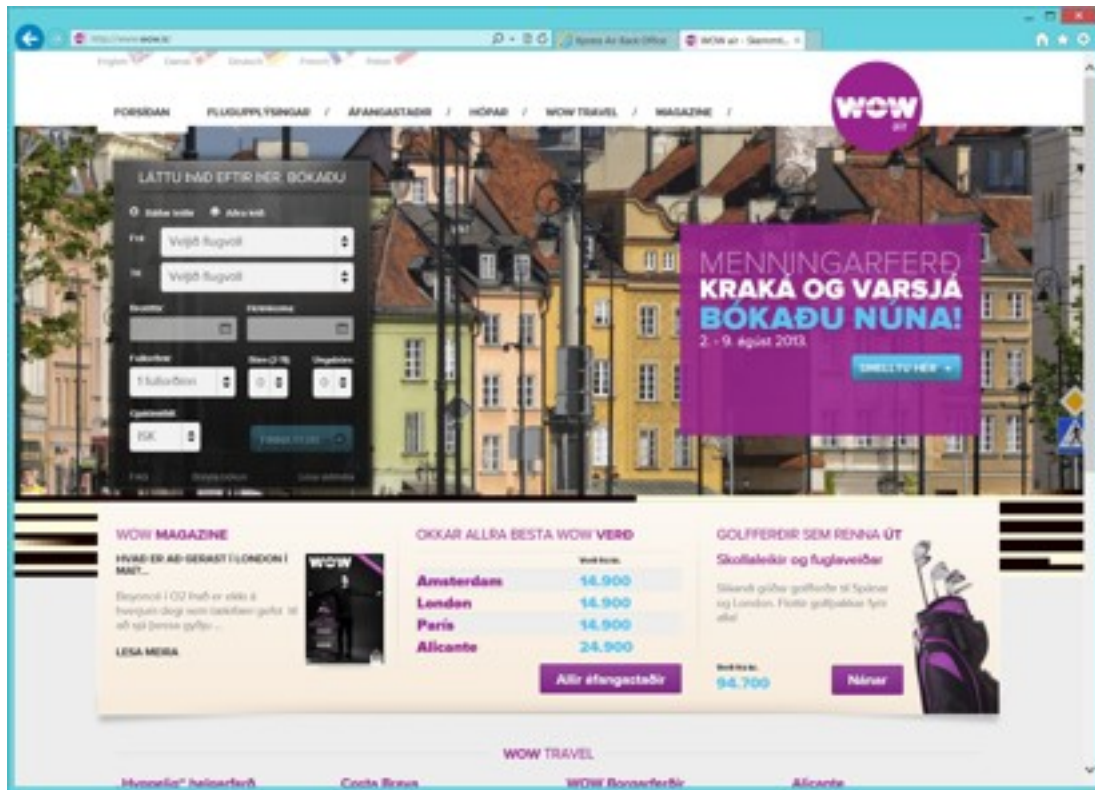
www.airaland.com

<http://booking.transatlantic.is>



THE FRONT END

This is what you see. Powered by a lean backend, you're free to design the front ends to your needs or use our template and modify as you wish in order to suit your needs.

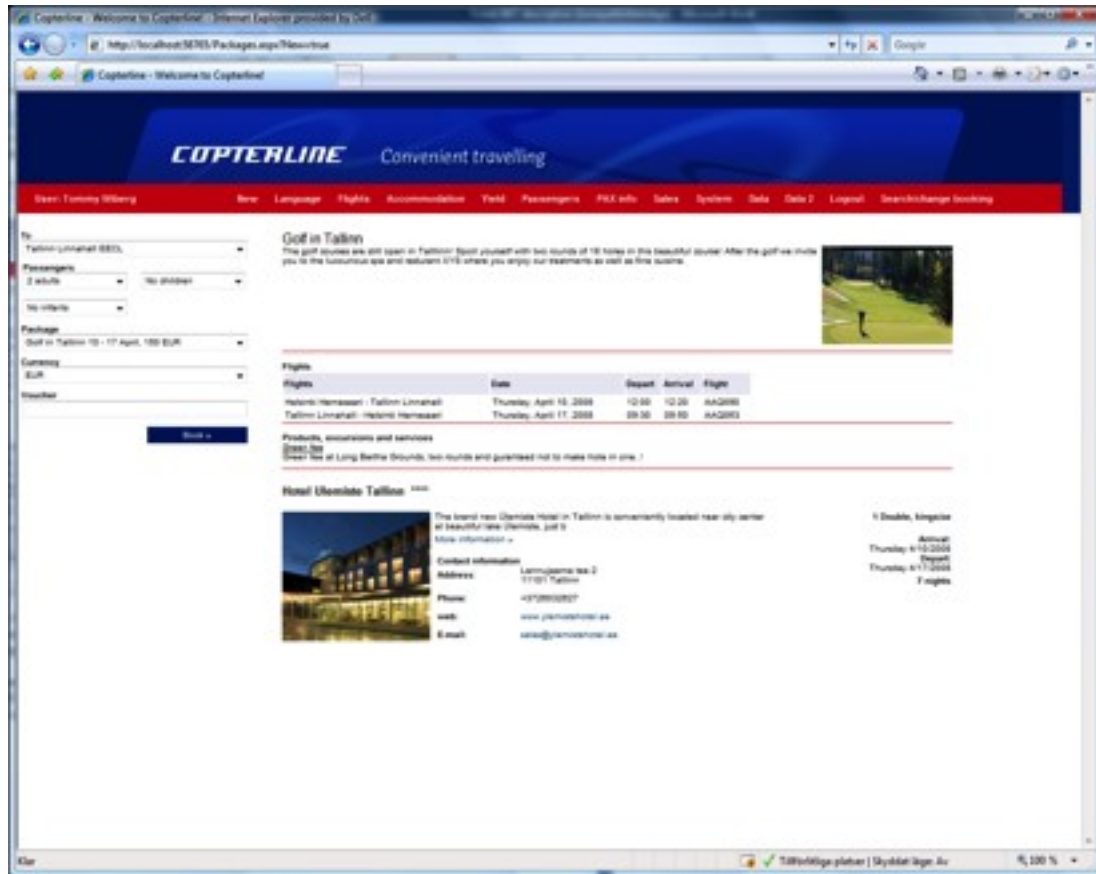


The front end can be one of our standard templates customised into every detail, or something developed by the airline using our web services for fast development and completely independent design, thus ensuring 100% flexibility at all times.

So what does this mean?

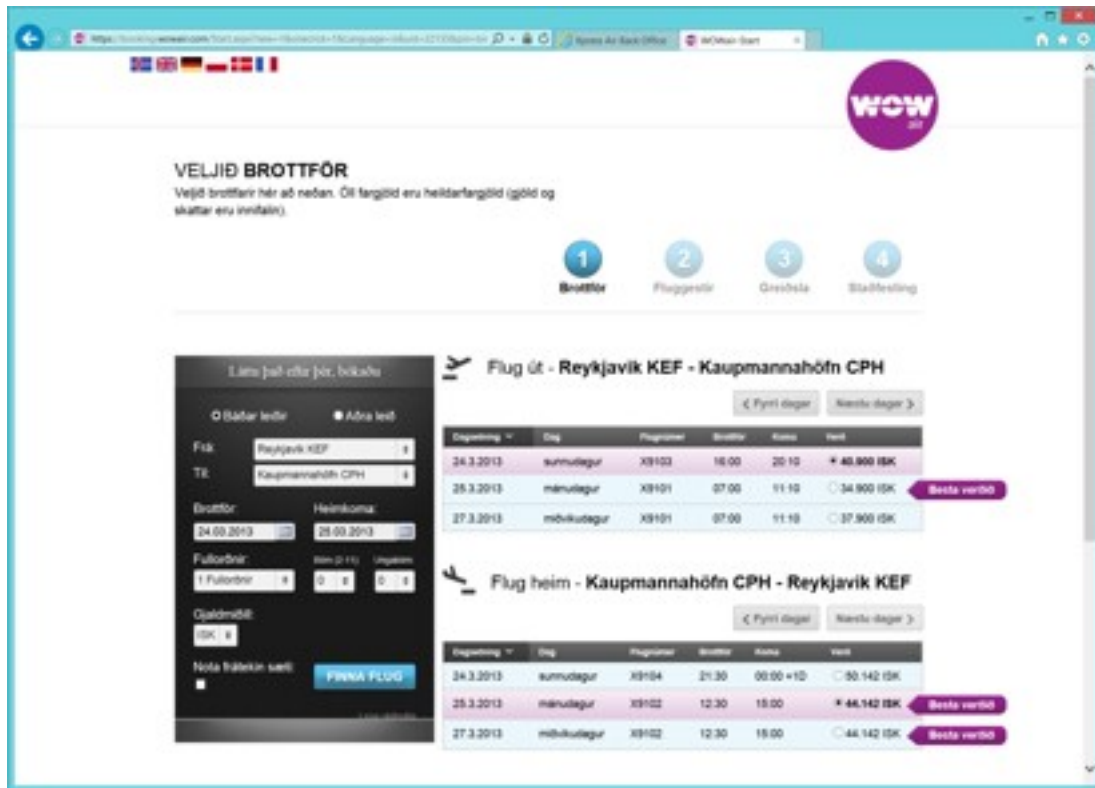
Well in short it means that the development can be done by us, a consultant of your choice and updated whenever the needs are there.

Our integrated functions for accommodation and product sales can easily be integrated for both packages and free combinations of flights + accommodation in any configuration.



FLIGHT AVAILABILITY

Flights can be presented in different views, like lists or calendar modes with the detail level of your choice.



List view with multiple cabins and selectable number of departures per sector.

Internal users can also see number of avail seats for facilitated group bookings (not disclosed to the public).

FlyMe - Welcome to FlyMe! - Microsoft Internet Explorer

Arkiv Redigera Visa Favoriter Verktyg Hjälp

Adress [https://bookings.flyme.com/\(S\(nn5zo345noqo1o55wi0xrgz3\)\)/default.aspx?Page=https://bookings.flyme.com/\(S\(nn5zo345noqo1o55wi0xrgz3\)\)](https://bookings.flyme.com/(S(nn5zo345noqo1o55wi0xrgz3))/) Gå till Länkar

Svenska English/EUR English/GBP Suomeksi User: Booking System

FlyMe

New booking FlyMeClub Logout MyProfile Activity Status Currencies Profiles Vouchers
 E-passes Invoices Payment Payments Flights Load Yield SalesPerClass BlockMove
 FlightLoad LoadFigures PAXlist HotelSales ExcursionSales SalesPattern Bookkeeping
 Cancelled Flights Cancelled Flights2 Hotlist SMS AccomodationTypes RoomTypes
 Accomodation OnHolds Sales ProductSales SSMImport CashierReport Search/change booking

Select departures Step 2/5 Select departures

Select departures below. All fares are net fares excluding all fees and taxes which are presented on the next screen.

Göteborg/Landvetter GOT - Stockholm/Arlanda ARN

MAY						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
1 08:55 37	2 15:30 44	3 08:55 44	4 08:55 37	5 07:10 30	6 10:30 37	7 13:35 37
8 15:30 13	9 15:30 13	10 08:55 13	11 08:55 30	12 07:10 13	13 10:30 37	14 21:15
15 15:30 13	16 15:30 13	17 15:30 13	18 08:55 22	19 07:10 13	20 10:30 30	21 21:15
22 08:55 13	23 08:55 13	24 08:55 13	25 07:10 13	26 07:55 13	27 10:30 13	28 21:15
29 08:55 13	30 08:55 13	31 07:55 13				

GOT-ARN 2006-05-28

FLY113	13:35	30	GBP
FLY115	17:25	37	GBP
FLY117	21:15	22	GBP

Ready Internet

Calendar view with optional additional departures (one way).

PAX INFORMATION

FLUGGESTIR
Vinsægar fylld út rólif fluggesta og yfirlit af allar upplýsingar eru reitar.

1 Svæðir 2 Fluggestir 3 Gæðgæta 4 Stafræðing

FLUG

Staðir	Fluglína	Dagsetning	Utskipti	Tími
Reykjavík - Kaupmannahöfn	XR100	Sunnudagur 24. mars 2013	16:00	20:10
Kaupmannahöfn - Reykjavík	XR100	Mánudagur 25. mars 2013	12:30	18:00
Samtals			85.942 ISK (toll skattur)	

FLUGGESTIR (VINSÆGISAET A THUGU AD THUINGURHEMLER ER EKKI NEFALIN | MGA-VERDI)

Fullnám
 Fornafn: Eftirnafn: Kvænkyns Karlkyns Forfaleftrygging

Tryggðu þig fyrir velindum og óhöppum

Forfaleftrygging tryggir þér endurgæfslu fargæta af undanskildum búkunaráttum af áhrifandi á við. Þú eða einhver náðinn þín verður vissast ávarlega eða ferur frá, eða af þú verður fyrir egnafjötri á heimil þínu. Þú verður tryggð þessum þessum að þú getur ekki ferð í fyrstu þessum ferð. Þessum upplýsingar

Forfaleftrygging - aðeins 1.490 ISK per ferðaga fyrir hverja flugstíð.

Veldu þitt upphalds sæti

Þaðu þér sæti - Verð frá aðeins 990 ISK
 Við þróum upp á mikið sæðipæsi um borð í vélunum okkar en frá aðeins 990 kr getur þú veldu upphalds sæti þitt!

VELDU SÆTI

Stýrnin fyrir ekki samþykkanáttu hefur aðeins ségt forboðuð sæti.

Fluggestir:
 en [Sveig](#) [Sveig](#)

Hverting virkar þetta?
 1. Smelltu á nafn
 Fluggesta í vinstri
 2. Smelltu á laust sæti á flugvél
 3. Endurtaktu fyrir alla fluggestir
 4. Smelltu á stöðvír til að veldu við

Hvort þú ert stýrn?
 Stær: **Stær**
 Laust sæti
 Upphalds sæti
 Eftirfarandi sýna hvernig þetta sæti

Reykjavík Kaupmannahöfn 24.3.2013

Kaupmannahöfn Reykjavík 25.3.2013

ABC DEF

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18

ABC DEF

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18

CLASSES AND FARES

Flight System has 26 cabins (Y, C, F ...) and 32.000 subclasses to each class. This allows for advanced yielding as well easy fine tune with readymade fares which can be opened and closed as needed.

Classes can be locked and put available for a certain period only. Ie a class can be €50 for 1-9 November but all other months €73. Flight System will present the lowest fare automatically.

Some classes may share the same “seat” – like ID50 tickets may actually share a Y class seat and first come, first serve. This makes the need to manual reconfiguration less than minimal.

ALLOTMENTS

Allotments are somewhat tricky and there are two different types of allotments we can handle. First allotments which MAY be used by anyone after a certain time, like up to 30 days prior to departure. No one can sell the seat up to this date. Then we have the locked allotments where no one can ever sell the seats. So if all seats are sold, but allotments have seats, the flight will show up as full anyhow.

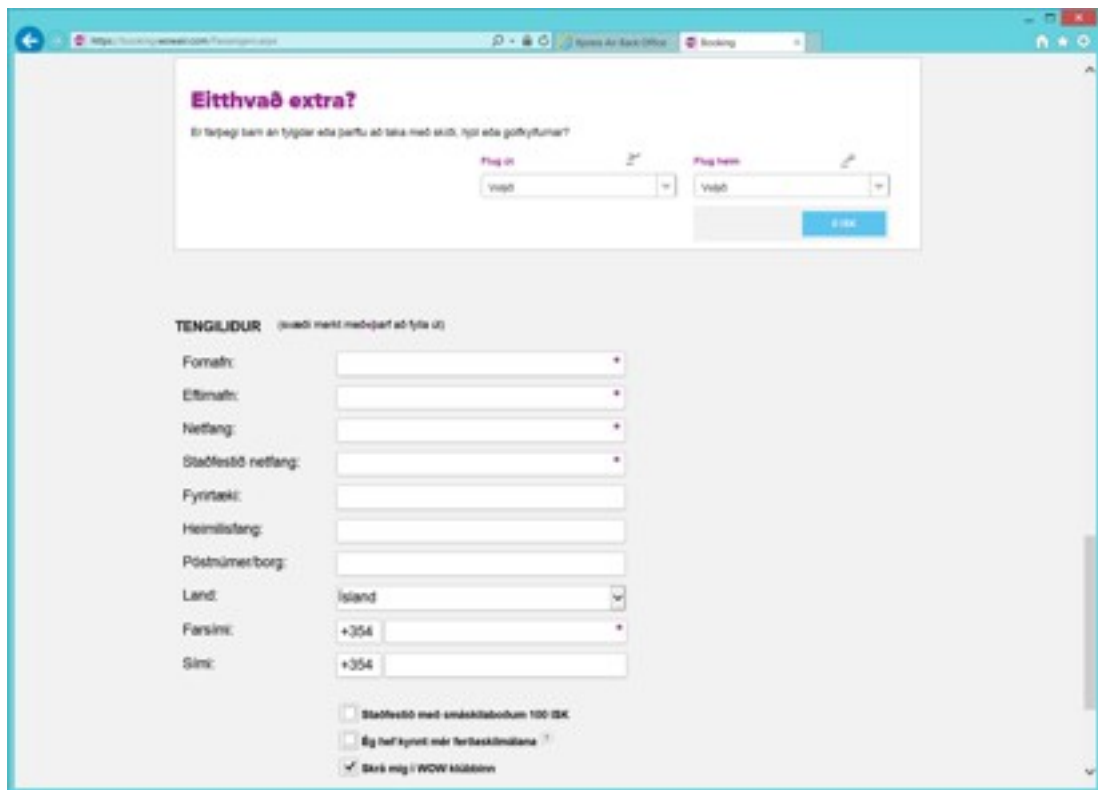
PASSENGER AND CONTACT INFORMATION

Flight System can handle complex customer information, like relationships, groups, travel managers, users, consolidated records where certain people can view more than their own bookings.

We're also flexible and can include information like location codes, project numbers and employment codes for easy invoicing and cost control.

Private fares are always shown automatically so corporate users or agents can always see their fare without the hassle to think of different rules and so forth.

Our normal booking process is kept to a minimum of graphics and non-necessary information as we want to keep the process as simple as possible – even enabling smartphone users to book online with their minimal screen.



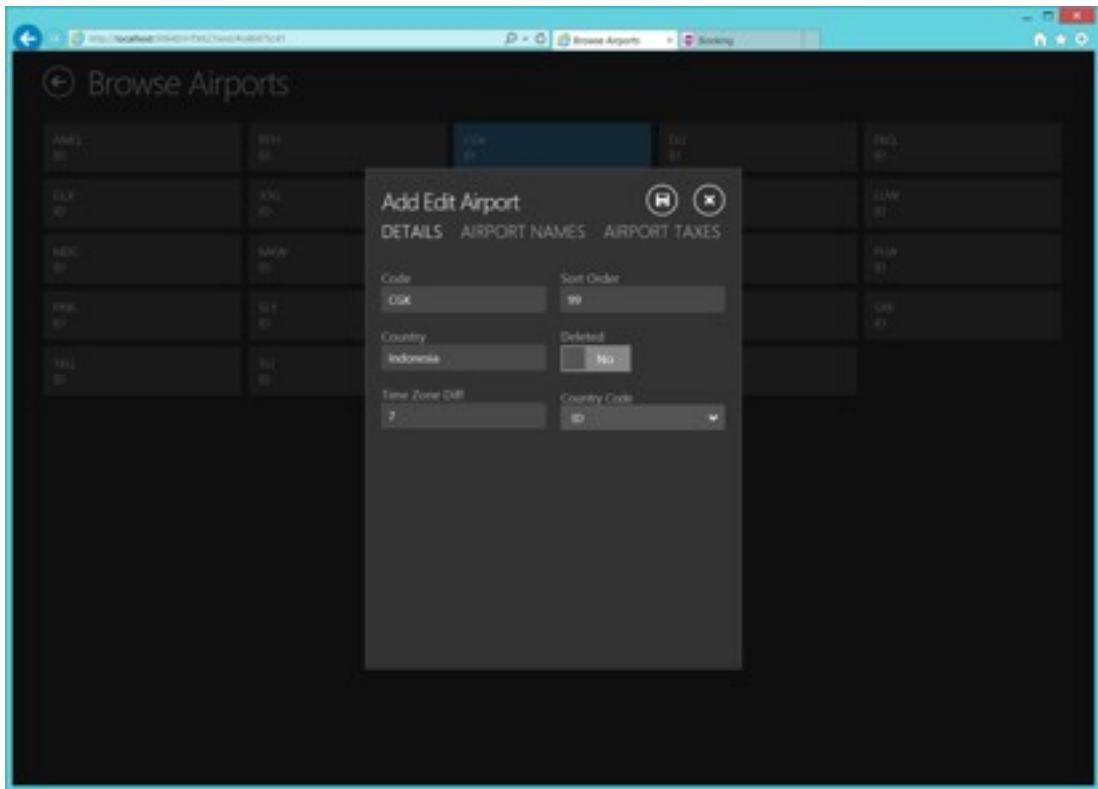
The screenshot shows a web browser window with a flight booking interface. At the top, there's a section titled "Eitthvað extra?" (Something extra?) with the question "Er þessi þáttur þér einnig eða þú ert að taka með skól, hjóla eða gólfeytlum?" (Is this part for you or are you taking a school, bicycle or golf bag?). Below this are two dropdown menus labeled "Flug úr" (Flight from) and "Flug heim" (Flight to), both set to "Vágar". A blue button labeled "Gætt" (Done) is to the right.

Below the "Eitthvað extra?" section is a section titled "TENGLIDUR" (Address) with the subtitle "(væð mikið meðþátt að fylla út)" (Please fill out a lot). It contains several input fields:

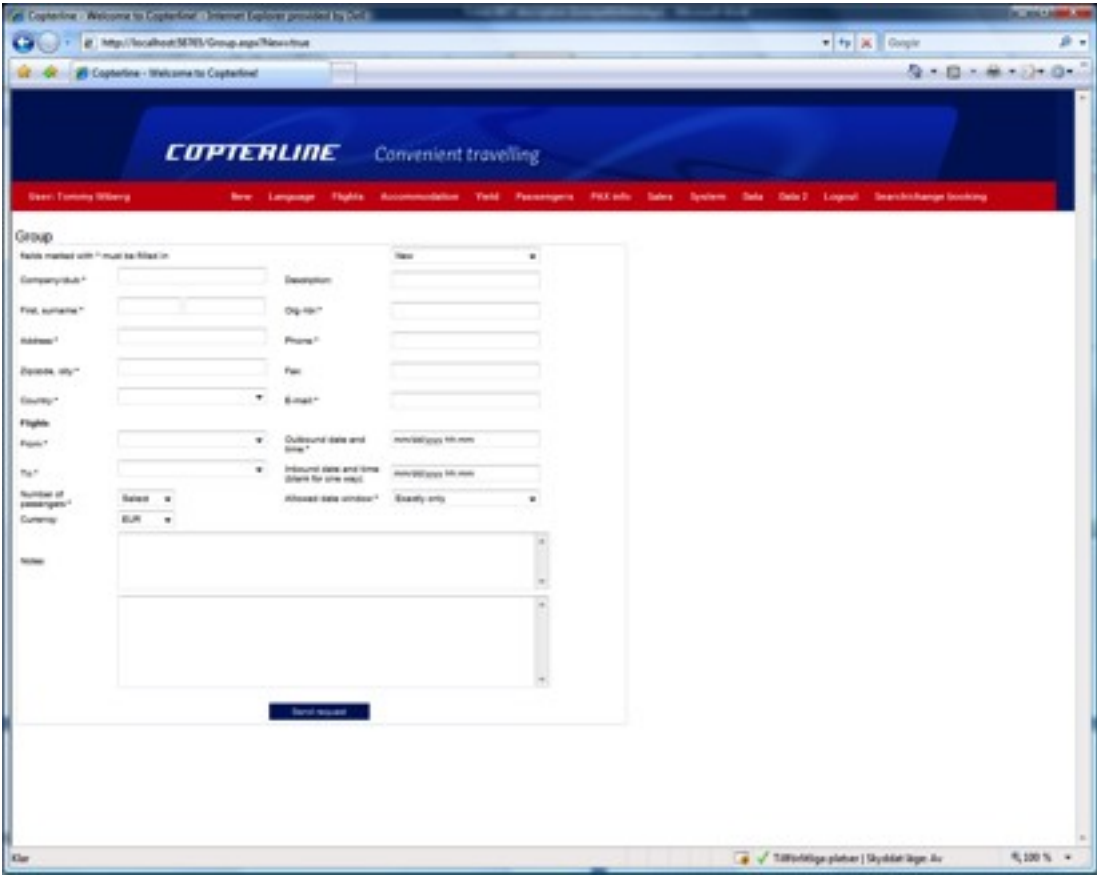
- Fornafn: [input field]
- Eftirnafn: [input field]
- Netfang: [input field]
- Staðfesti netfang: [input field]
- Fyrirtæki: [input field]
- Heimilisfang: [input field]
- Póstnúmer/borg: [input field]
- Land: Iceland (dropdown menu)
- Farsími: +354 [input field]
- Sími: +354 [input field]

At the bottom of the form are three checkboxes:

- Staðfesti með smákláðum 100 ISK
- Ég hef kynnt mér ferðskilmálana
- Skrá mig í WOW Miðstöð



GROUPS



CARGO

COPTERLINE Convenient travelling

Home | Tomlinn Billing | New | Language | Flights | Accommodation | Yield | Passengers | F&O info | Sales | Systems | Data | Data 2 | Logout | Search/Range Booking

New cargo order

Fill in all information below

[New cargo order](#)

Date*	03-10-2008
Flight*	Select
Select service product*	Select
Number of packages*	1
Total weight (kg)*	0.00
AWB number*	
Invoice customer*	Select

Billing information

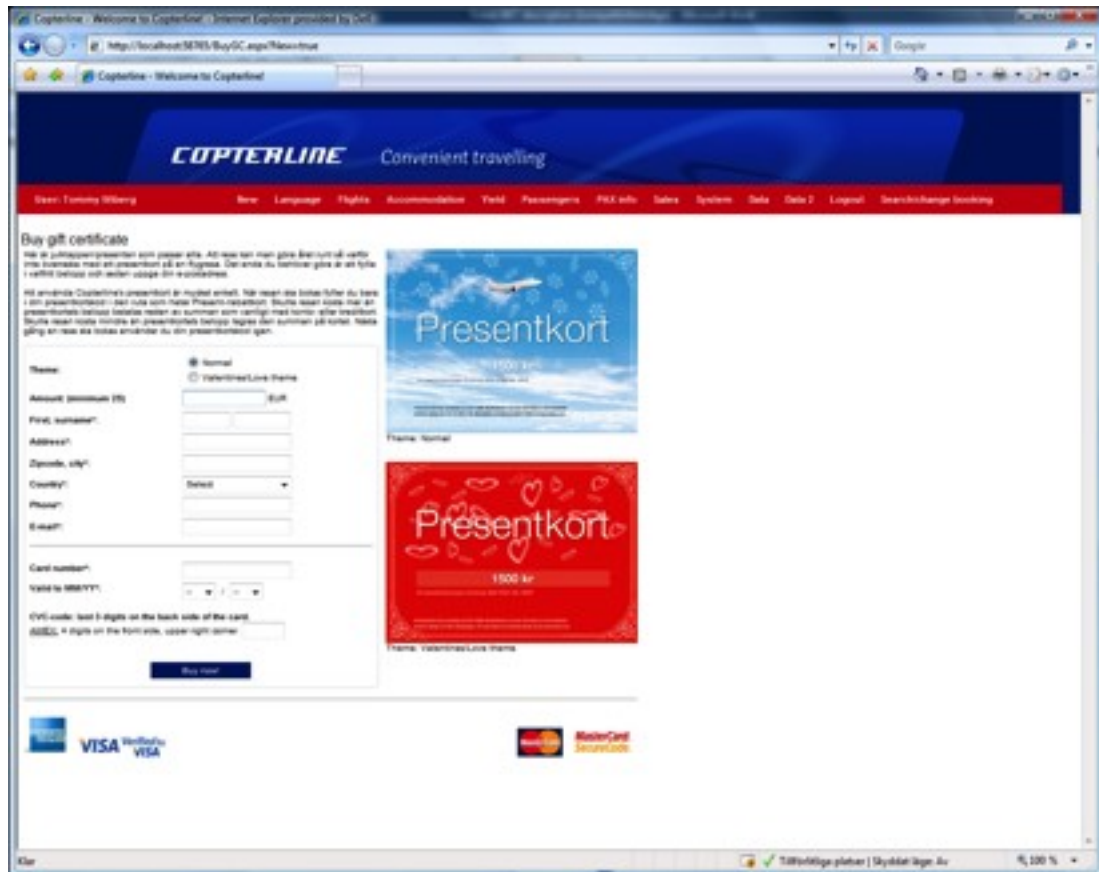
Company*		Reference	
Fax number*		Company number*	
Address*		Contact	
District, city*		Phone*	
Country*		Email*	

[Save](#)

VOUCHERS/GIFT CERTIFICATES

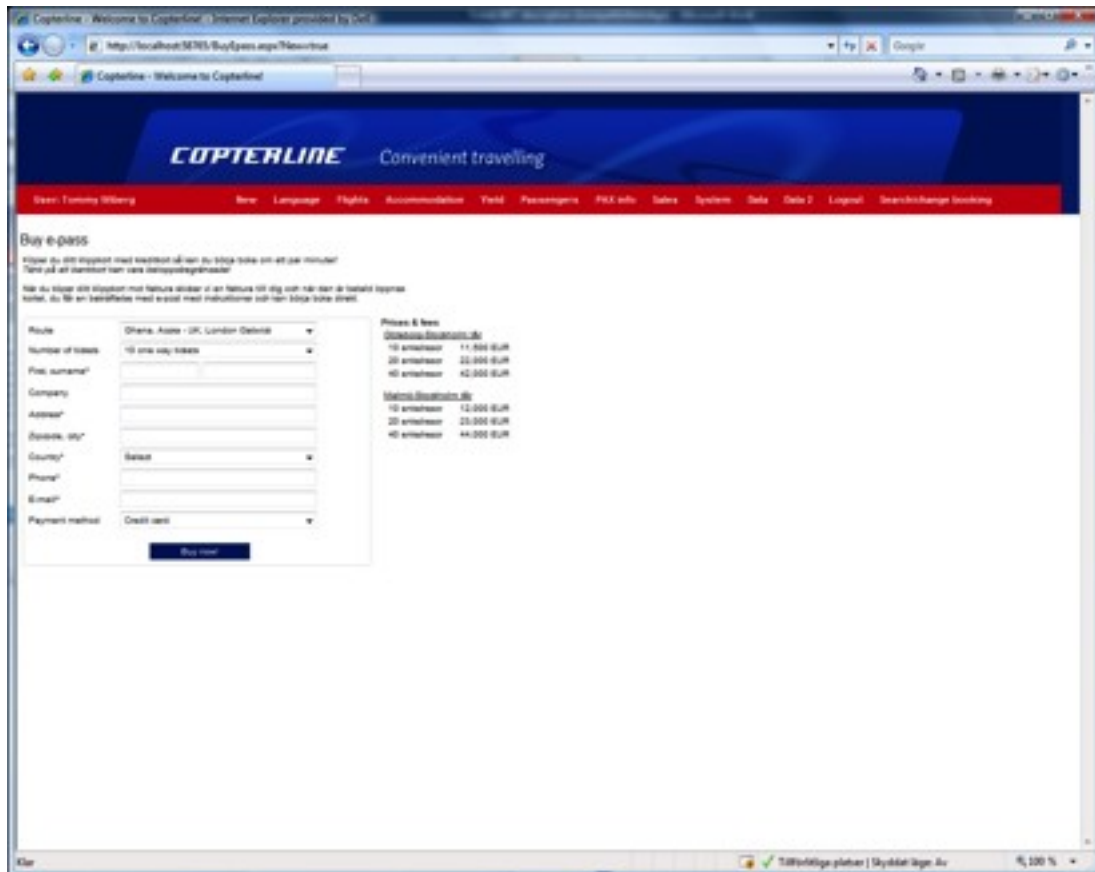
This is a complex system that can be used for everything from giveaway tickets at trade shows to selling gift certificates with pre-printed designs.

Vouchers may be issued for either a value, EUR 50, or a certain number of trips. A booking can be paid in part with a voucher and remaining value can be saved for future bookings.



E-PASSES/PUNCH CARD, SERIAL TICKETS, ANNUAL PASSES

Buy 10 trips and receive 11. Buy an annual pass for a whole year that allows you to easily book your trips and gives the airline funds up front.



ADDITIONAL PAYMENT METHODS

On top of the normal credit cards we also support multiple PSP connections, travel accounts, punch cards, invoicing and an internal voucher system for freebees, vouchers/gift certificates for a certain amount.

COPTERLINE Convenient travelling

Start: Taming Wilberg Home Flights Accommodation Yield Passengers FAQ info Sales System Data Logout Search/change booking

Pay for the booking (25735, pin 9972)

Please check all information and then enter your card information.
To pay with a card a safe and an authorization is requested on a secure connection. This process can take up to a minute.

Ticket Detail	Date	Depart	Arrival	Fare
Normal Amsterdam - Tallinn Linnamall - Rovaniemi	Monday, March 17 2008	17:00	17:00	Price: 180.00 EUR
Tallinn Linnamall - Helsinki-Helsinki - Rovaniemi	Monday, March 17 2008	19:30	19:30	Price: 70.00 EUR
Customer service fee - Rovaniemi				31.00 EUR
Total:				281.00 EUR

Payment

Amount to pay: 281.00 EUR

Payment method: Card payment Voucher Cash Voucher Invoice

Card number:

Valid to MMYY:

CVC code: last 3 digits on the back side of the card.
AMEX: 4 digits on the frontside, upper right corner.

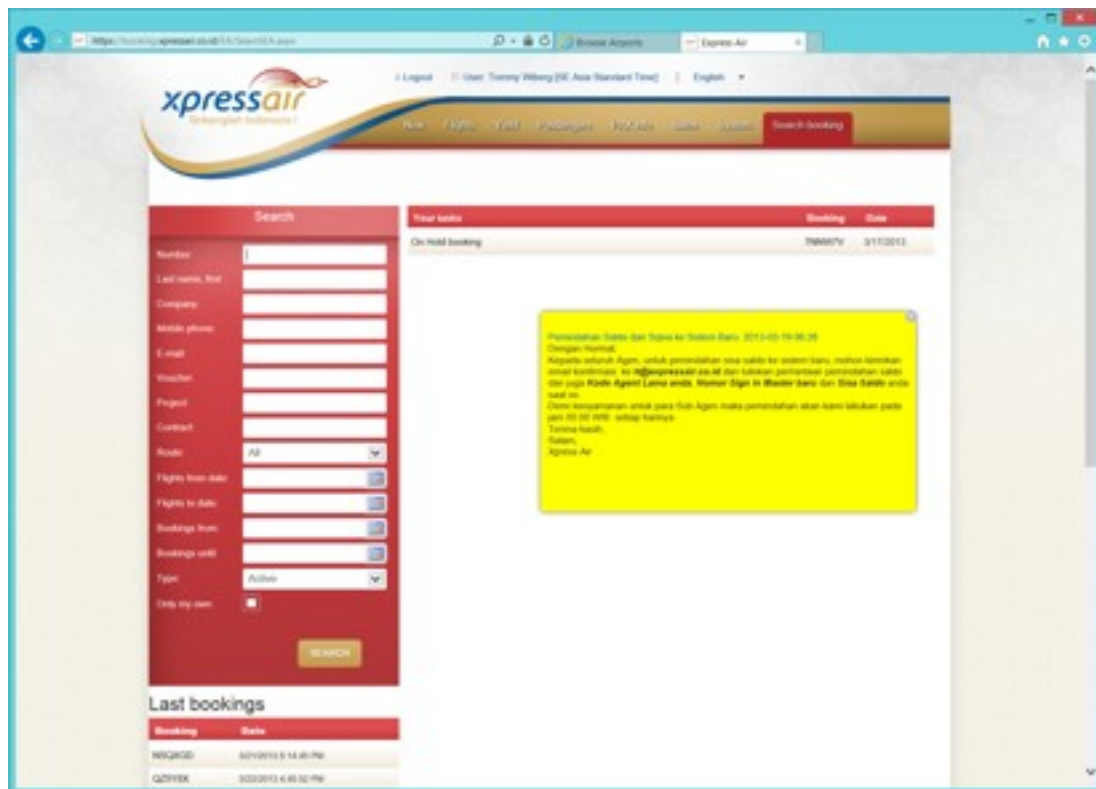
Transaction	Text	Created by	IP
3/17/2008 2:16:18 PM	Booking updated	Wilberg 10001	127.0.0.1
3/17/2008 2:16:18 PM	Hotel until changed to Mar 17 2008 2:23PM	Wilberg 10001	127.0.0.1
3/17/2008 2:16:18 PM	Total added: 3001 AAG1-E3 Y Star 17 2008 76	Wilberg 10001	127.0.0.1
3/17/2008 2:16:18 PM	Total added: 3002 AAG1-E3 Y Star 17 2008 186	Wilberg 10001	127.0.0.1
3/17/2008 2:16:17 PM	Service added: Customer service fee	Wilberg 10001	127.0.0.1
3/17/2008 2:16:16 PM	Booking started	Wilberg 10001	127.0.0.1

RETRIEVE BOOKINGS

All fields of interest can be made searchable in order to retrieve a booking where the pax has forgotten the booking reference or which date/flight he's on.

Additionally your last 20 bookings are shown for quick access if something needs later attention.

The yellow box is an alert system to inform agents of urgent matters in real time.



TASKS

There's also a task management system that automatically redirects tasks to colleagues and reminds of forgotten issues.

Task

Description: Call about the 2 golf bags

Created by: Wiberg, Tommy @ Ticket.NET

Responsible: Wiberg, Tommy @ Ticket.NET

Status: Open

Priority: Low

Reminder: 03/18/2008

Notes

Call him regarding the golf bags and extra champaign bottles

Set as Done Save and Close

Tillförlitliga platser | Skyddat läge: Av 100 %

BOOKING TRANSACTIONS LOG

Who did what and when? Have you heard customers complaining of changes not made, flights booked wrong date? Well here's a one stop shop to prove what has happened.

The screenshot shows a web browser window with a URL starting with 'https://www.guestline.com'. The page has a header with three buttons: 'RECOVER BOOKING', 'RECOVER BOOKING NEW DATE', and 'ADD TO BASKET'. Below the header is a section titled 'Lead passenger contact information' with the following details:

- First, Surname: Test Test
- Company: ZoflyNow Corp
- Address: 1057 HERMITAGE HWY S
- Zipcode, city: OREGON 97302
- Country: United States
- Mobile phone: +46 768367690
- Alternate phone: +46 768367690
- E-mail: tommyw@zofly.com
- Payment method: (blank)

Below the contact information is a table with a dropdown menu set to 'All'. The table has four columns: 'Transactions', 'Text', 'Created by', and 'IP'. The data rows are as follows:

Transactions	Text	Created by	IP
3212013 11:10:45 PM	Booking updated	Wibang 13801	75.05.236.242
3212013 10:16:37 PM	Booking removed	I 0	520
3212013 10:16:36 PM	Ticket removed by 101 and kept in class 15	I 0	520
3212013 10:16:36 PM	Ticket removed by 107 and kept in class 9	I 0	520
3212013 10:16:36 PM	Removed - no payment	I 0	8C00100008079
3212013 10:16:36 PM	Removed - will continue as no info booking payment will be found from individual	I 0	8C00100008079
3212013 10:16:36 PM	No individual transaction payment found, will remove booking now. Possible setup info	I 0	8C00100008079
3212013 8:14:45 PM	Booking updated	Wibang 13801	75.05.236.242
3212013 8:14:45 PM	Hot with changes to Mar 21 2013 0 14PM GMT	Wibang 13801	75.05.236.242
3212013 8:14:45 PM	Ticket added 'Test/Test 01103.02011 P Mar 20 2013 1000101010101010 C 15	Wibang 13801	75.05.236.242
3212013 8:14:45 PM	Ticket added 'Test/Test 01103.02012 C Mar 20 2013 1000101010101010 C 9	Wibang 13801	75.05.236.242
3212013 8:14:45 PM	Booking created 100 PM	Wibang 13801	75.05.236.242

At the bottom of the page, there is a footer with the following text: 'Copyright © 2013 Guestline. All rights reserved. Terms of Use and Privacy Policy | Contact us | Careers | Help | Settings | Guestline 2013 1.0.0'

TAXES AND EXTRA CHARGES

We currently handle 3 taxes as well as VAT added or being a part of the fares. These taxes may or may not show up to the user.

Agents can add their own service charges (like call centre fees).

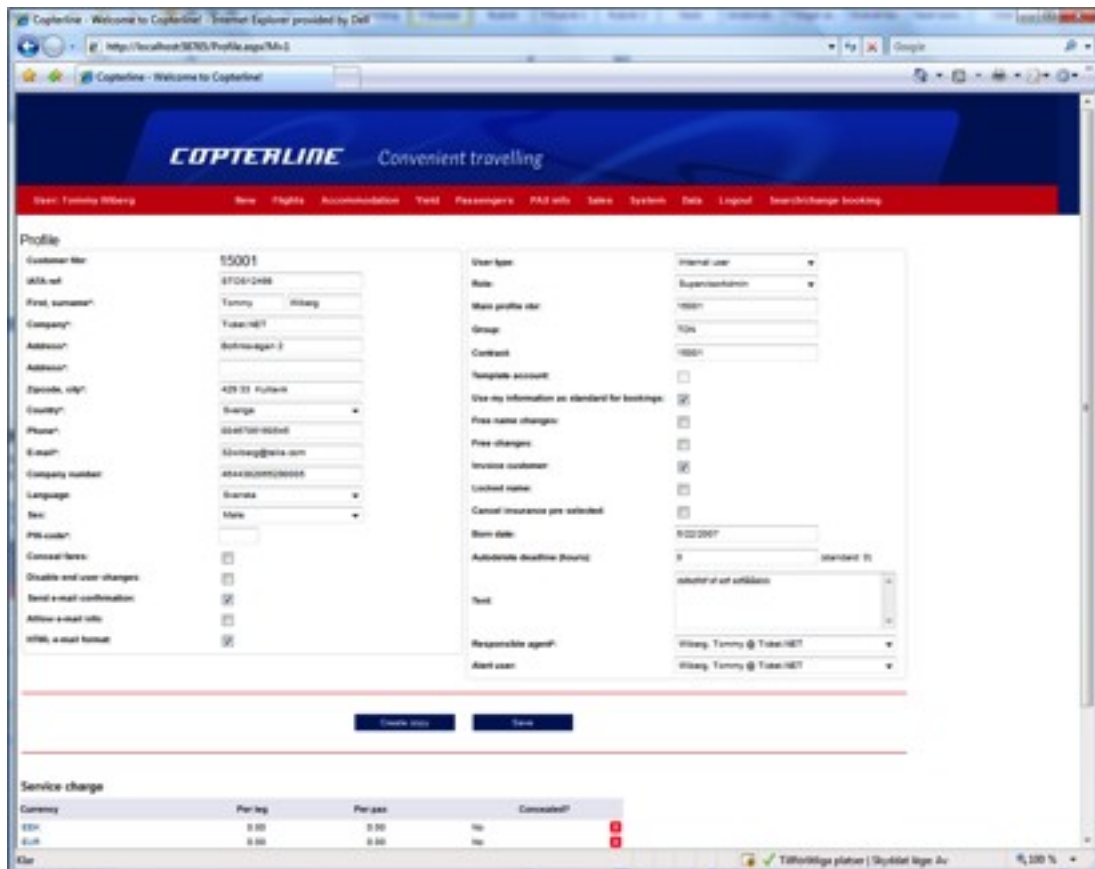
The product system also allows for additional products to be sold with the booking as well as name change fees, changing fees, x number of changes free and so forth.

EXCESS BAGGAGE

Excess baggage is easy to handle and can be pre-ordered with the booking or added by the handling agent – the charges goes on the booking and is charged by the airlines systems directly making accounting easy and giving the customer an updated consolidated receipt of all the costs on one single paper.

PROFILE MANAGEMENT

Profiles handle contact information, roles and extended properties for all users to enable/disable functions in the system or restrict access.



STATISTICS

Reporting tools are real time reports with customisable filtering and at a glance reports for sales by minute, flight loads and yield functions.



Please note; all date formats and local settings are applied automatically and our screen snapshots shows Swedish locale.

CASHIERS REPORT

These reports split down sales for any given user to show sales/taken money/funds per payment method.

Cashiers report

From date: 03/23/2013 | Select period | To date: 03/23/2013

Booking no.: 0 | Profile no.: 0 | Group: []

Project: [] | Tag: [] | Payment: All | Currency: All | Details: []

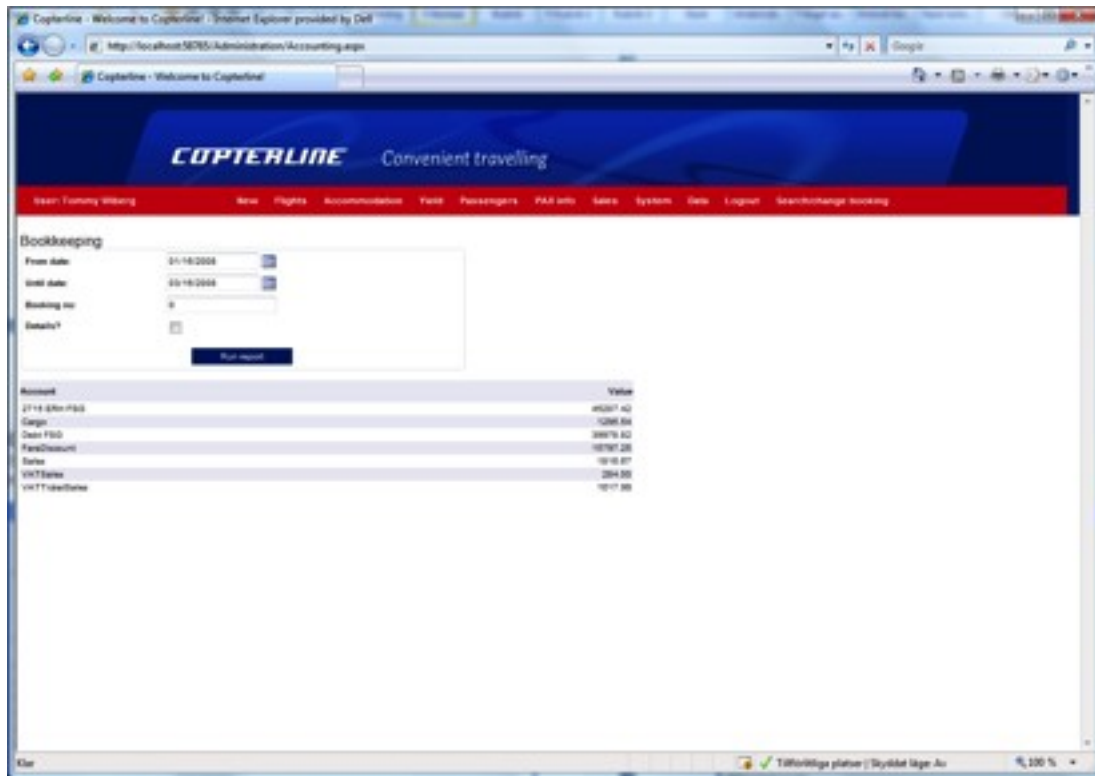
Get report

Statistics 3/23/2013 1:20:39 PM for requested period

PaymentMethod	Currency	Amount	Commission1	Commission2	LocalAmount	LocalCommission1	LocalCommission2	Subtotal
Split booking amount received from SEATSA	EUR	60000	0	0	60000	0	0	0%
Split booking amount received from WUOLIA	EUR	70000	0	0	70000	0	0	0%
Split booking amount received from EDC798	EUR	140000	0	0	140000	0	0	0%
Split booking amount received from WUOLIA	EUR	200000	0	0	200000	0	0	0%
Split booking amount received to ZUP769	EUR	-200000	0	0	-200000	0	0	0%
Split booking amount received to ZUP769	EUR	-140000	0	0	-140000	0	0	0%
Split booking amount received to ZUP769	EUR	-60000	0	0	-60000	0	0	0%
Split booking amount received to WUOLIA	EUR	-70000	0	0	-70000	0	0	0%
Subtotal								0%

ACCOUNTING

We can connect to your ERP software in different ways; either an API to direct connect or transfer booking by booking in detail, or use the consolidated transactions day by day.

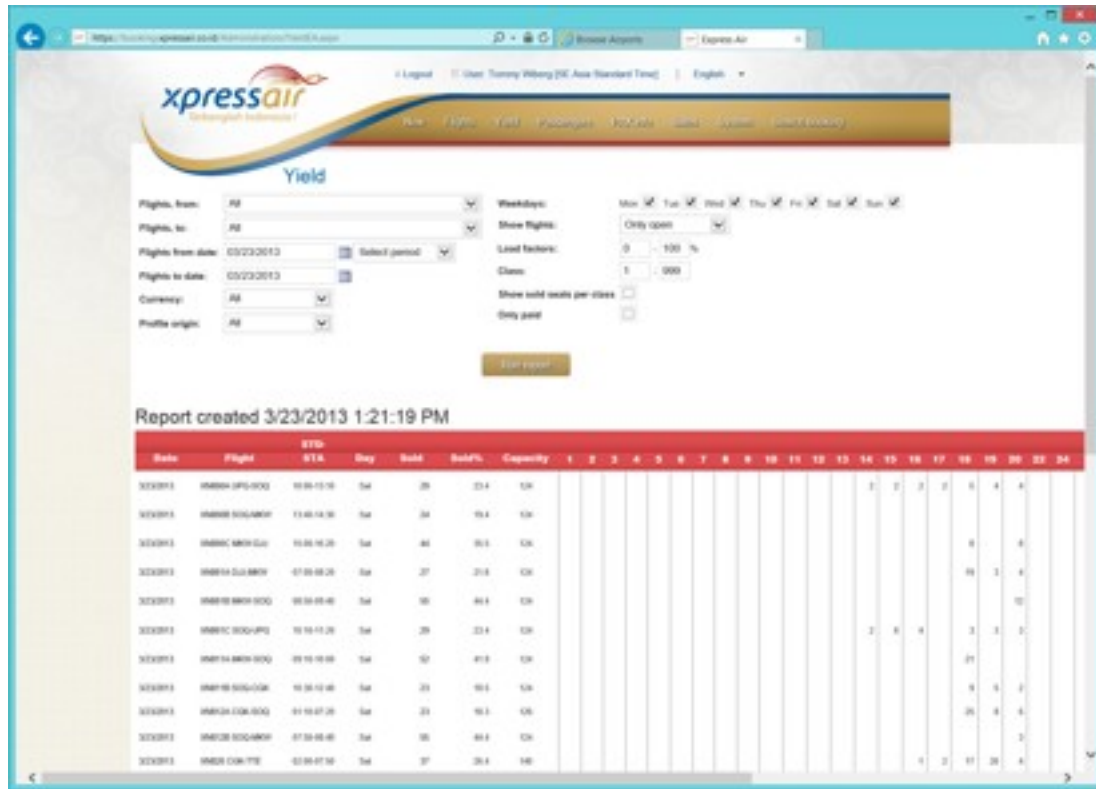


If you want export to the ERP, we can offer file exports per booking or day or access via the Web Service API. XML is the normal format.

YIELD

This is the yield screen where all flights for a specific day/period or route are shown.

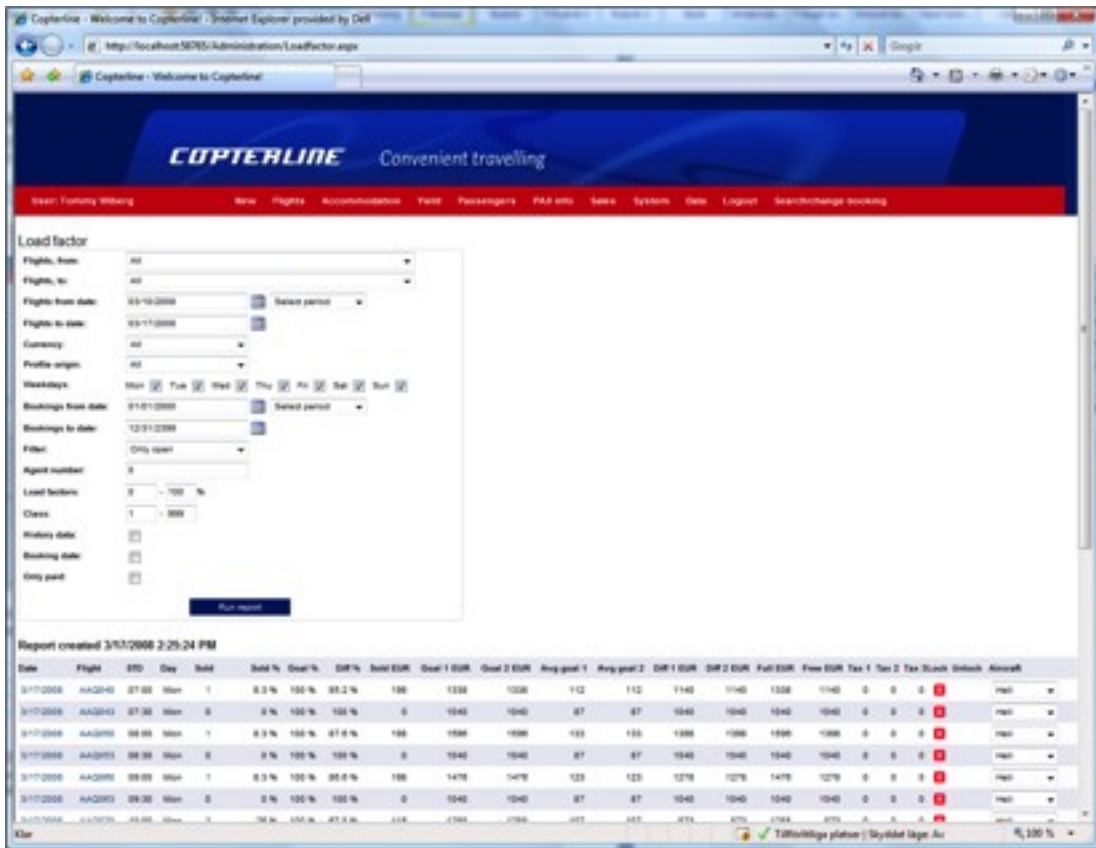
It's easy to get an overview together with real time estimates of sales goals.



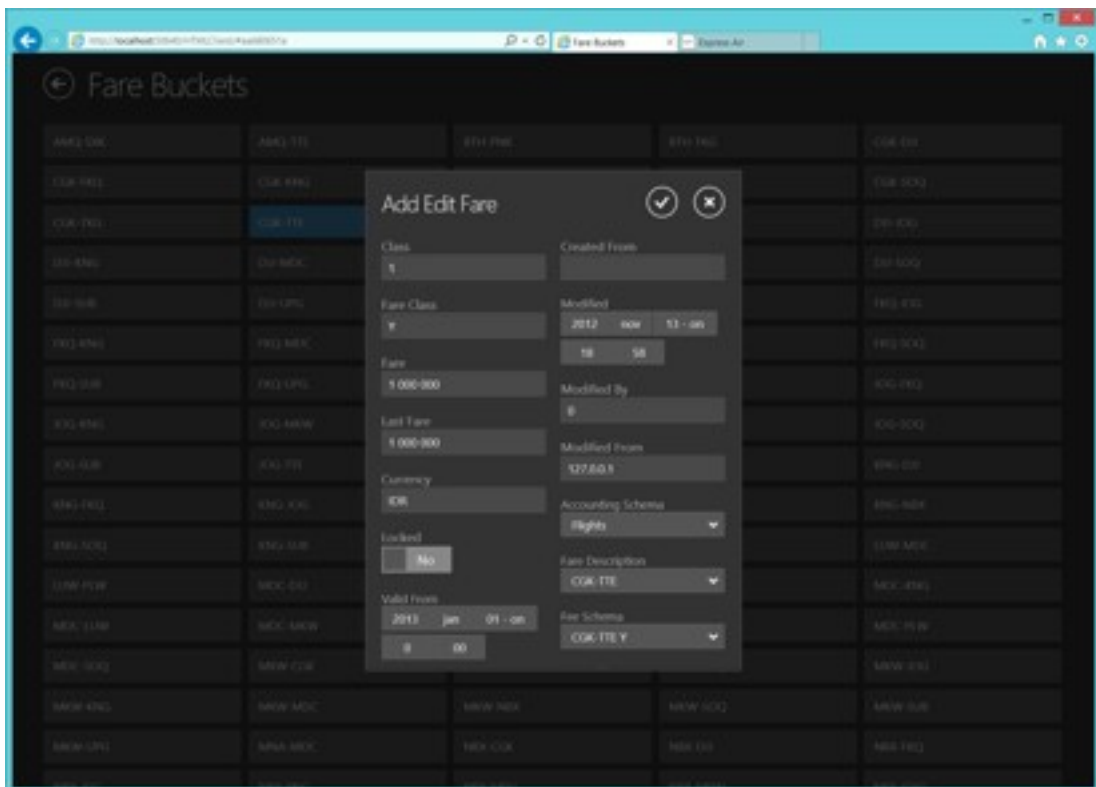
If you like to get more automation, the automatic yield functions help to move seats at specific check points every 10 minutes until departure and can do things like;

- move all cheap seats up 2 weeks prior to departure
- move all seats to a specific class 24 hours prior to departure
- move selected seats from one class to another
- ... at any given time if criteria is fulfilled, like load factor is now x%, has changed more than x% during the last 24 hours, week or month.

The same kind of screen allows for body changes or aircraft configurations with automatic seat reallocation in order to make up for the new capacity. All sales are shown converted to the internal currency and shown in real time sector by sector at any time.



A click on the flights shows the pax lists or number of pax per category (with SSR summaries).



Admin system (fare view)

WHEN DO PEOPLE BOOK?

If we lack statistics our reports can show when people book – in selected periods, like number of pax that books same week, same day, same month and so forth.

This can easily be exported to Excel for graphics.

Route	Route	Same Day	1 day before	2 days before	3 days before	4 days before	5 days before	6 days before	Same Week	1-2 week before	2-3 wks before	3-4 wks before	Same Month	1-2 mths before	2-3 mths before	3+ mths before
Total		29	28	5	5	4	4	78	48	21	9	181	40	20	17	
FLY101	GOT-ARN	10.5%	47.4%	5.3%					68.4%				66.4%	15.8%		15.8%
FLY102	ARN-GOT								100.0%					100.0%		
FLY104	ARN-GOT					100.0%			100.0%				100.0%			
FLY105	GOT-ARN	100.0%							100.0%				100.0%			
FLY106	ARN-GOT		100.0%						100.0%				100.0%			
FLY107	GOT-ARN	100.0%							100.0%				100.0%			
FLY111	GOT-ARN									5.3%			100.0%			
FLY113	GOT-ARN													100.0%		
FLY114	ARN-GOT		33.3%	16.7%		16.7%			66.7%	16.7%			83.3%	16.7%		
FLY132	ARN-GOT		3.2%	3.2%		3.2%	3.2%		16.1%	45.2%	12.9%	19.4%	93.3%	6.5%		
FLY141	GOT-ARN	26.7%	33.3%	6.7%		6.7%			73.3%	26.7%			100.0%			
FLY155	ARN-GOT					25.0%			50.0%	12.5%	25.0%		87.5%	12.5%		
FLY162	GOT-ARN							100.0%	100.0%				100.0%			
FLY164	GOT-ARN	100.0%							100.0%				100.0%			
FLY168	GOT-ARN		100.0%						100.0%				100.0%			
FLY186	GOT-ARN									100.0%			100.0%			
FLY196	ARN-GOT									100.0%			100.0%			
FLY198	ARN-GOT									100.0%			100.0%			
FLY601	GOT-AMS													80.0%		20.0%
FLY602	AMS-GOT													75.0%		25.0%
FLY671	GOT-ALC									50.0%			50.0%	50.0%		
FLY672	ALC-GOT											25.0%	25.0%	75.0%		
FLY691	GOT-AGP		100.0%						100.0%				100.0%			
FLY692	AGP-GOT			100.0%					100.0%				100.0%			
FLY711	GOT-CHQ												77.8%	22.2%		
FLY712	CHQ-GOT							10.0%	10.0%				10.0%	90.0%		
OVB323	TLL-KEF									100.0%			100.0%			
OVB324	KEF-TLL							100.0%	100.0%				100.0%			
OVB325	TLL-AYE								45.0%	45.0%			90.0%	10.0%		
OVB326	AYE-TLL								60.0%	30.0%	10.0%		100.0%			
TAA201	SPU-AYE														86.3%	43.8%
TAA202	AYE-SPU														95.3%	43.8%
TAA202	AYE-SPU														7.8%	6.6%
Average		11.2%	10.9%	1.9%	1.9%	1.6%	1.6%	30.2%	18.6%	8.1%	3.5%	70.2%	15.5%	7.8%	6.6%	

PAX LISTS ONLINE, CARGO REPORTS

Passenger lists are sent by a connection to SITA and forwarded to the handling agent DCS system for check in.

Passenger lists/check in can also be made in the system directly if the airport allows.

Customs and border police have access to the same pax lists on line ensuring correct data and no manual intervention from the airline.

COPTERLINE Convenient travelling

Home | Tickets | Flights | Accommodation | Travel | Passengers | PAX lists | Sales | System | Help | Logout | Search/change booking

Passenger list

Flight: AAQ120 Helsinki-Helsinki - Tallinn Linnahall 15:00
Date: 03-17-2008
Order by: Last name
Send to e-mail: [input field]
Download list Print list

Passenger list for AAQ120 Helsinki-Helsinki - Tallinn Linnahall 15:00 for the 31/7/2008

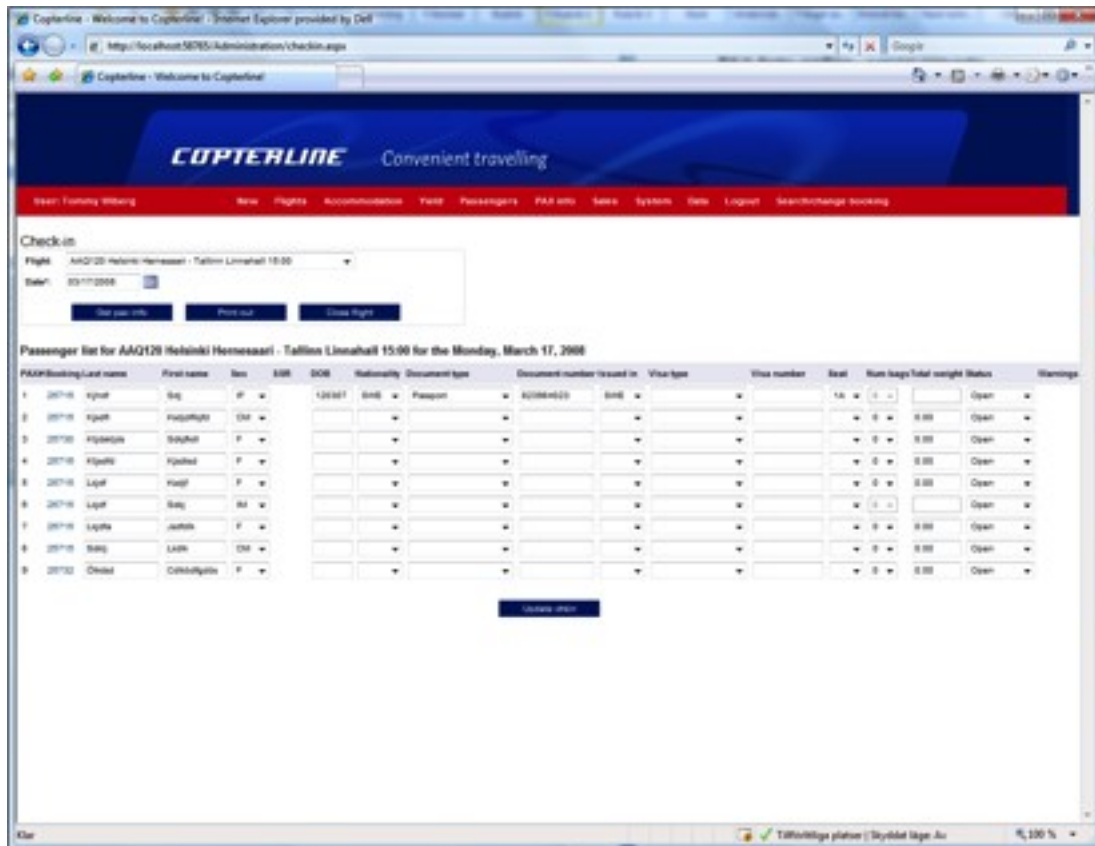
PNR	Booking	Last name	First name	Sex	Seat	Remarks
1	25718	Kivip	Sil	F	1A	
2	25718	Kivip	Kaarloyle	M		
3	25718	Kivip	Silja	F		
4	25718	Kivip	Kaarlo	M		
5	25718	Kivip	Kaarlo	M		
6	25718	Kivip	Silja	F		
7	25718	Kivip	Jukka	M		
8	25718	Kivip	Liisa	M		
9	25718	Olson	Carlotta	F		

Cargo

Item no	Booking no	Pax/PIR	Item type	Total weight
Baggage total			8	8.08 kg
TOTAL CARGO AND BAGGAGE			8	8.08 kg

CHECK IN

Integrated check-in. Flight System also sends out PNL/ADLs to DCS systems but it has an integrated system for smaller airports.



In order to speed up the check-in we also support online check-in and automatic passport readers as well as scales to interface with the system.

CATERING

We facilitate the caterers by offering an online tool to retrieve the load for a flight max a week prior to departure.

The report shows the number of pax divided by age group and makes optimisations to the catering.

This report can also be used for handling purposes like human resources to staff check in.

The screenshot shows the FlyMe website interface in Microsoft Internet Explorer. The browser title is "FlyMe - Välkommen till FlyMe! - Microsoft Internet Explorer". The address bar shows the URL: [http://bookings.flyme.com/\(S\(xsq3l3nvrvyfeirg1da1bs45\)\)/Default.aspx?UID=15001&PIN=4455](http://bookings.flyme.com/(S(xsq3l3nvrvyfeirg1da1bs45))/Default.aspx?UID=15001&PIN=4455). The page content includes a navigation menu with links like "Svenska", "English/EUR", "English/GBP", "Suomeksi", and "User: Booking System". Below the navigation menu is the "FlyMe" logo and a list of menu items such as "Ny bokning", "FlyMeClub", "Logga ut", "Min Profil", "Aktivitet", "Status", "Valutor", "Kundprofiler", "Presentkort", "E-passes", "Fakturor", "Betaling", "Betavstämning", "Rutter", "Load", "Yield", "FsqPerKlass", "BlockMove", "FlightLoad", "Pax Antal", "PAXlista", "HotellBokningar", "Utflykter", "FsqMönster", "Bokföringsunderlag", "Inställda flyg", "Inställda flyg2", "Spärlista", "SMS", "Boendeformer", "Rumstyper", "Boende", "OnHolds", "Försäljning", "ProduktFsq", "SSMImport", "Kassarapport", "Sök/andra bokning, boka om".

The main content area is titled "Load Figures" and contains a form with the following fields:

- Flight*: FLY251 Stockholm/Arlanda ARN-Malmö/Sturup MMX
- Date*: 2006-04-29

Below the form are three buttons: "Show list", "Show previous", and "Show next".

The "Load Figures for FLY251 Stockholm/Arlanda ARN-Malmö/Sturup MMX on the 2006-04-29" table is as follows:

Sold seats incl standby	Standby	Adults	Children	Infants	UMNR	WC..	Blind	Animals	Other
95	0	95 M:56 F:39	0	1	0	1	0	0	0

Below the table is a section titled "Special needs specifications (by SSR)" with the following data:

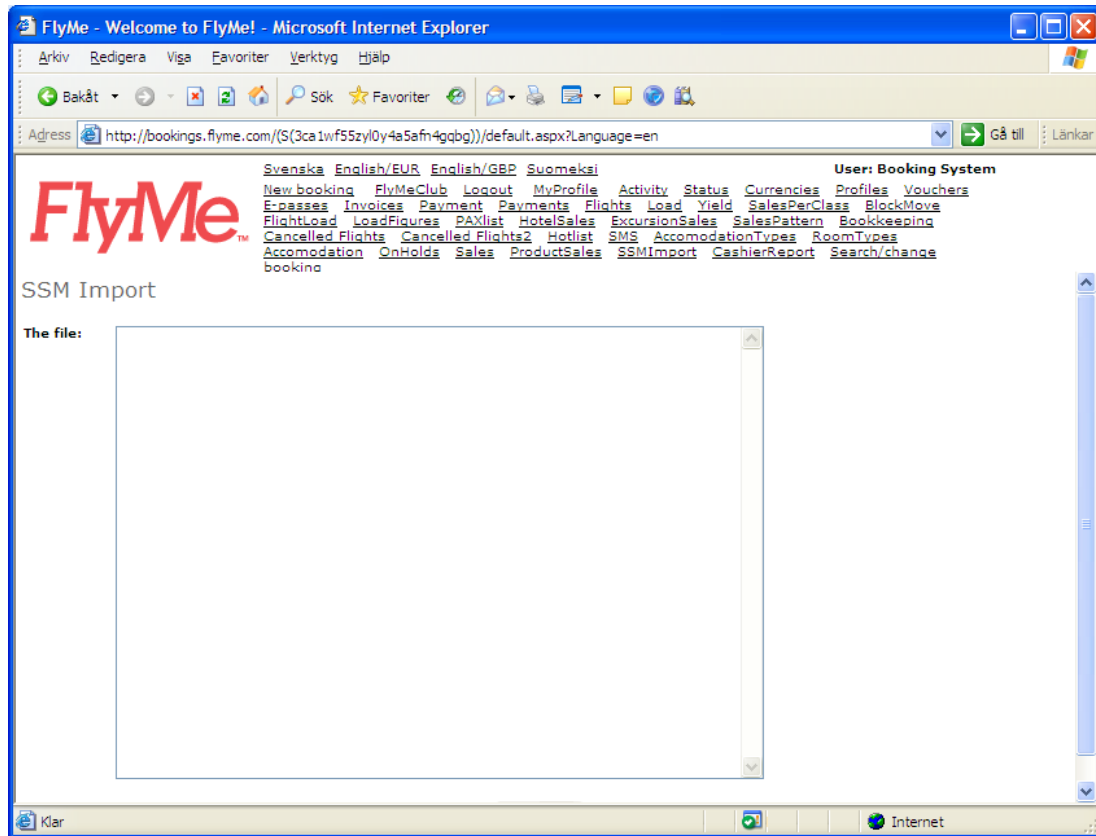
Booking	Name	SSR
659934	Bonnier, Kim	WCHC

The browser status bar at the bottom shows "Klar" and "Internet".

IMPORT OF SSM FILES

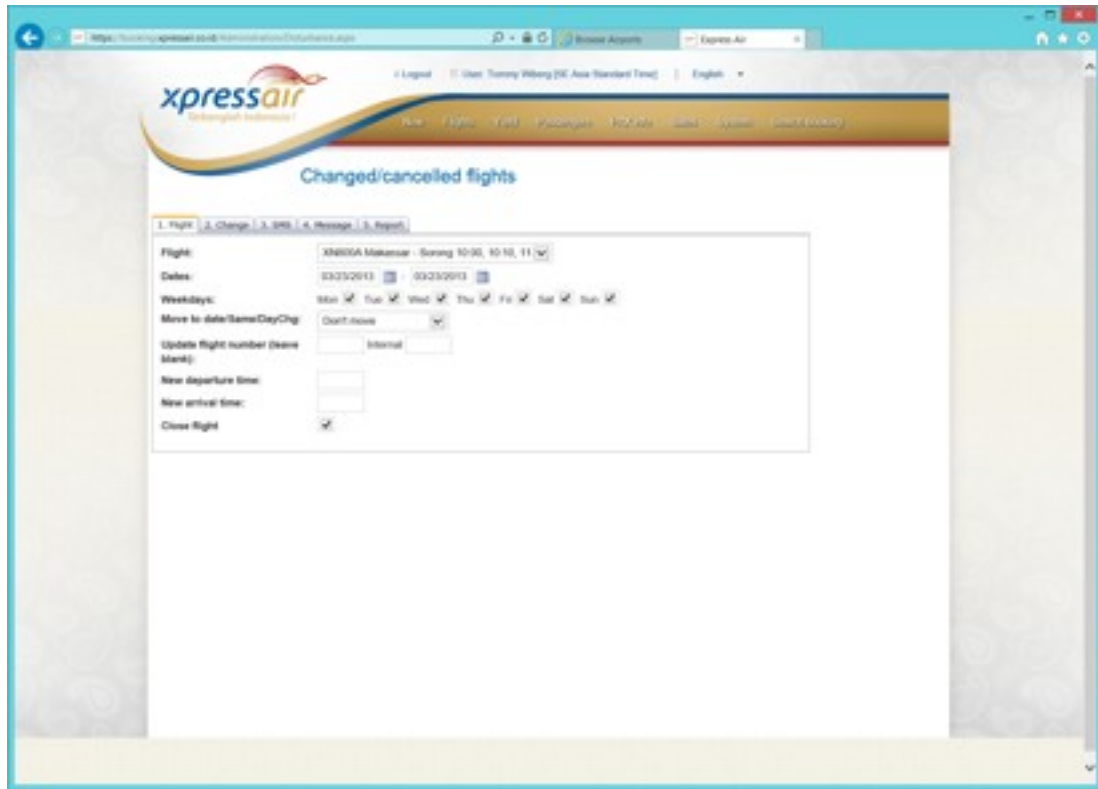
Time table files can be imported and will create all flights ready for booking directly.

The flights are created from templates with templates for number of seats per class as well as all fares per class. The template holds information like handling agents, time zone differences and so forth as well as limitations on number of WC*, BLND, INF and CHD.



CANCELLED OR DELAYED FLIGHTS

Cancelled or delayed flights are very easy to handle with a vast selection of sending information to the pax (email/mail merge/SMS) as well as move pax to another flight and make automatic vouchers.



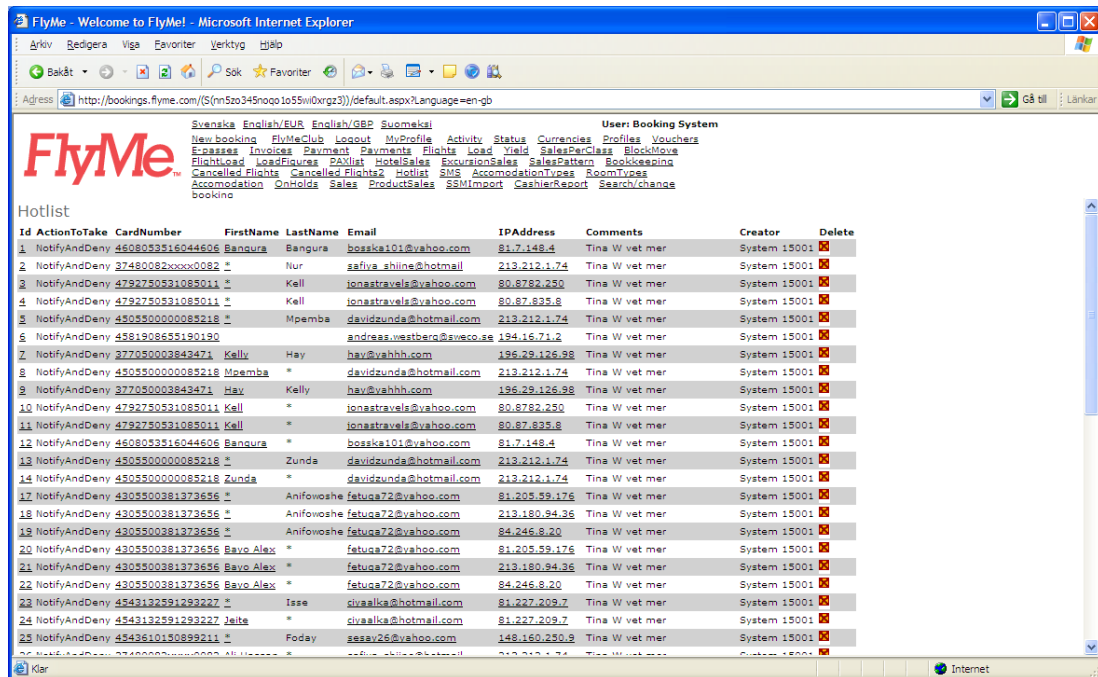
The screenshot shows a web browser window displaying the Xpress Air website. The page title is "Changed/cancelled flights". The interface includes a navigation menu with options like "Home", "About Us", "Contact Us", "Passenger", "Partners", "Media", "Career", and "Investor Relations". Below the navigation menu, there is a form for managing flight changes. The form contains the following fields and options:

- Flight:** XN888A Makassar - Serang 10:00, 10:10, 11:10
- Dates:** 03/05/2013 - 03/05/2013
- Weekdays:** Mon , Tue , Wed , Thu , Fri , Sat , Sun
- Move to date/SameDay/Chg:** Don't move
- Update flight number (leave blank):** Internal
- New departure time:**
- New arrival time:**
- Clear flight:**

AIRLINE HOTLISTS

Credit card fraud is exploding and we've developed a local hot list system in order to deny or alert for pax, credit card or IPs in order to not get unwanted pax bookings.

The system can also alert for bookings made close to departure (high tendency for fraud) and alert the call centre for further actions.



ROUTING

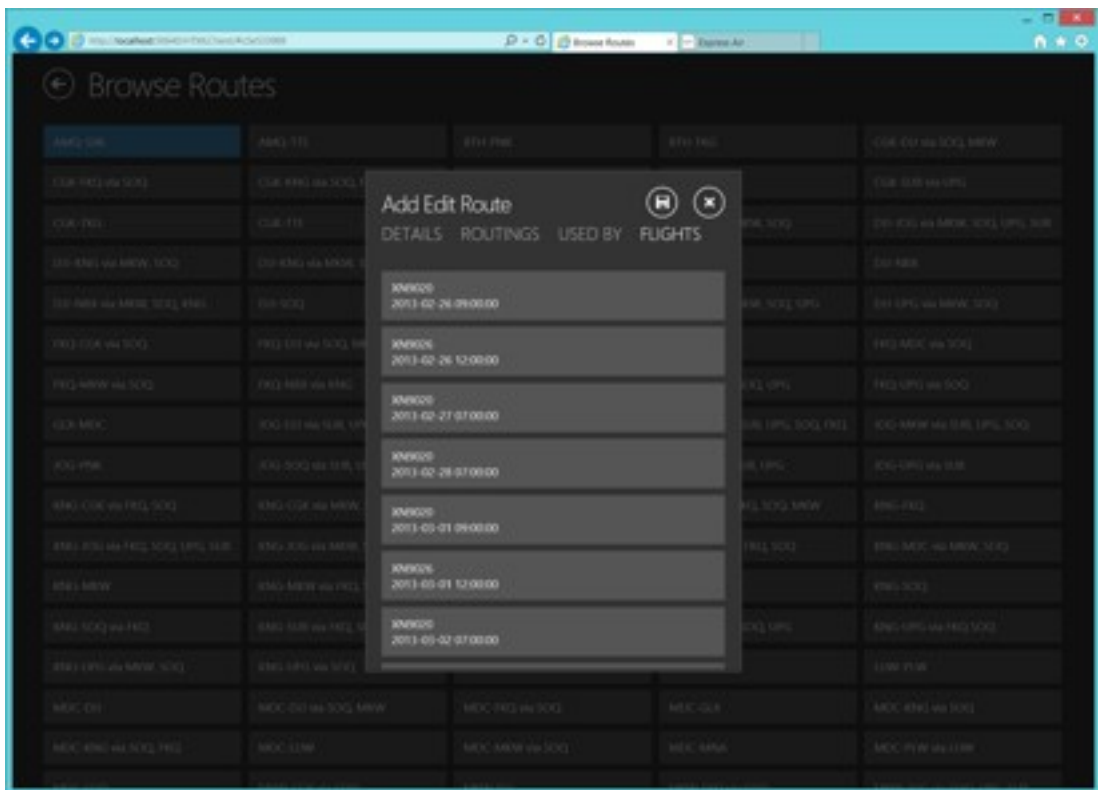
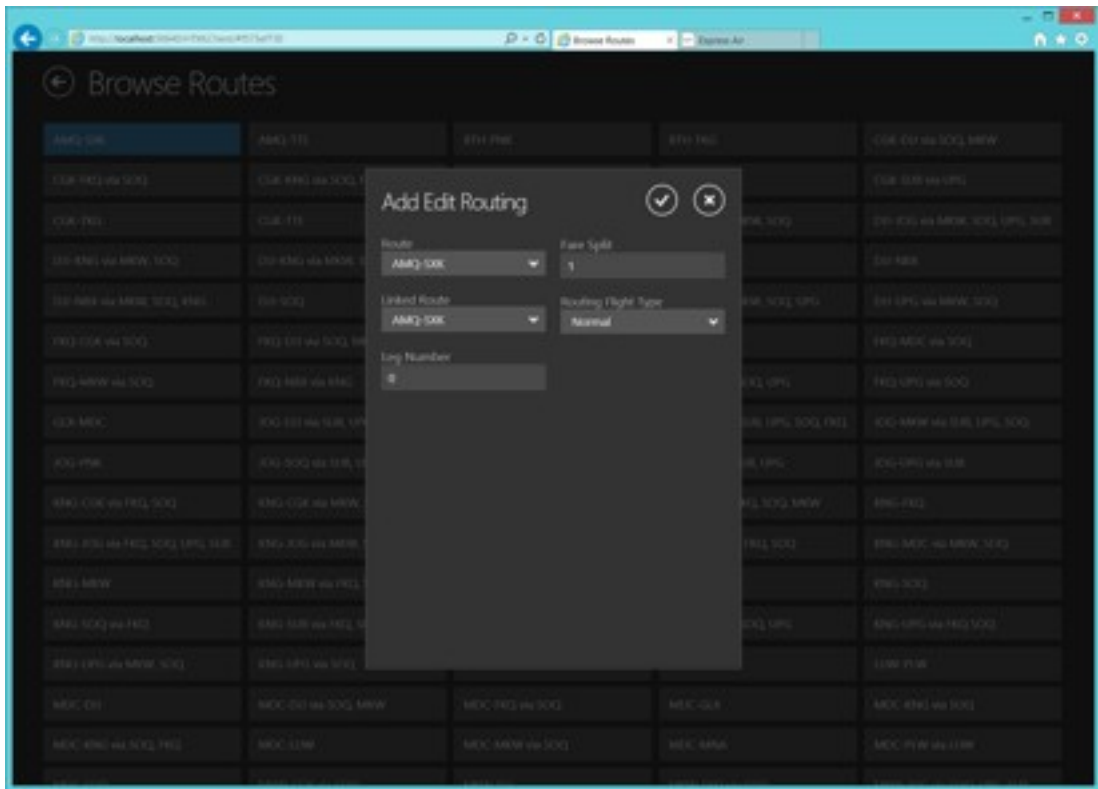
Some samples of the new interface showing routes, routing tables

The screenshot shows a web browser window with the URL <https://localhost:3000/Flights/FlightsRoutes>. The page title is "Browse Routes". The main content is a grid of route options, each represented by a dark grey button with white text. The routes are organized in a 5x10 grid. The first row includes routes like AMQ-SBK, AMQ-TTE, BTH-PNK, BTH-TIG, and CGK-DIY via SOQ, MRW. The grid continues with various combinations of origin and destination airports and connecting cities.

This screenshot shows the same "Browse Routes" interface, but with a modal window open over the "AMQ-SBK" route. The modal is titled "Add Edit Route" and has four tabs: "DETAILS", "ROUTINGS", "USED BY", and "FLIGHTS". The "DETAILS" tab is active, showing the following information:

- Description: AMQ-SBK
- Origin Airport: AMQ
- Destination Airport: SBK
- is Multi Sector Route: No
- Minimum Transfer Time (Minutes): 4
- Closing Time: 180
- Demand Route: No

On the right side of the modal, there are five input fields labeled "Address1" through "Address5". Address1 contains the email "pr@emflynow.com". The modal also features a "Save" button and a close button (X).



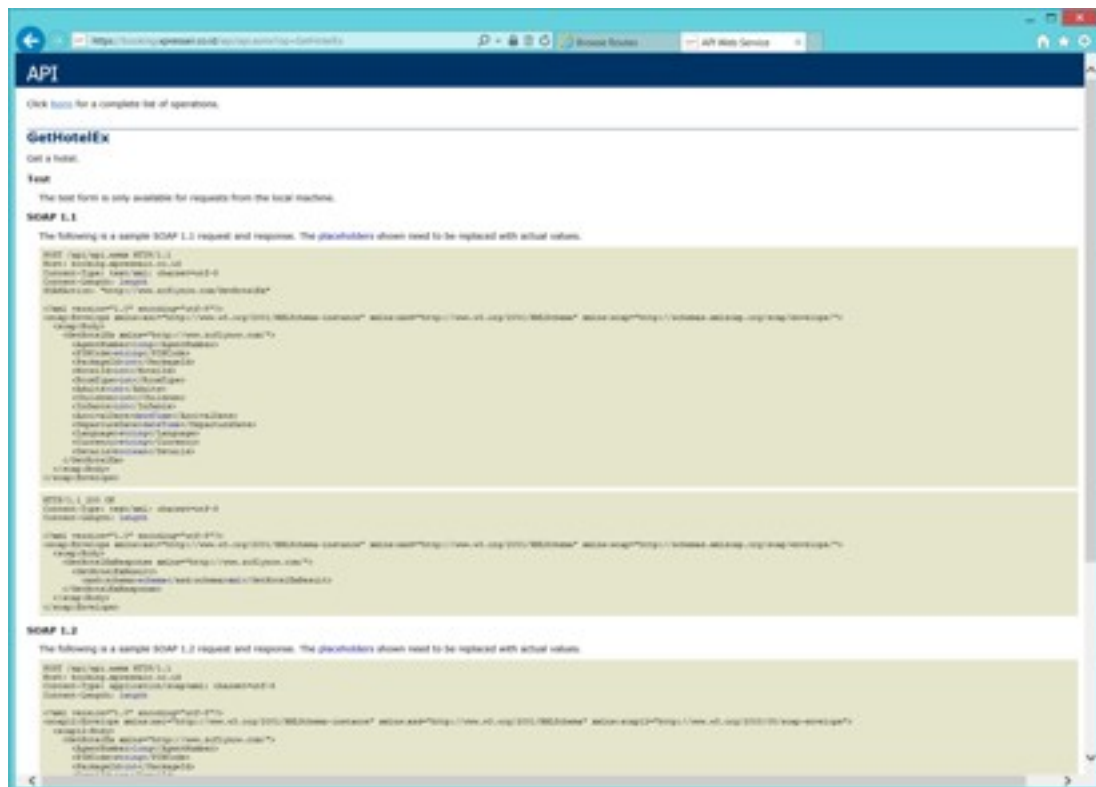
COMMUNICATE WITH OTHER SOFTWARE

PSP (Payment Service Providers, credit card companies) are easy to integrate.

Flight System reports can easily be pasted into MS Excel for manipulation or to create graphics.

We send PNLs via email to handling agents.

Our Web Service API (Application Program Interface) is used by most low cost portals and is easy to adopt for any travel agent that wants a direct connect to their own production systems. The API is easy to use and can be used for all functions of the system, make bookings, change bookings, pay for bookings, retrieve bookings, send email confirmations, ...



TECHNOLOGY

Flight System is developed with Microsoft.NET as the foundation and can be hosted locally, a shared hosting environment or in the MS Azure Cloud (recommended).

Software used by the system is MS SQL Server and MS Internet Information Services (IIS) all standard software delivering a robust platform with proven uptime.

MS Azure has a 99,95% SLA.

<http://www.windowsazure.com/en-us/>